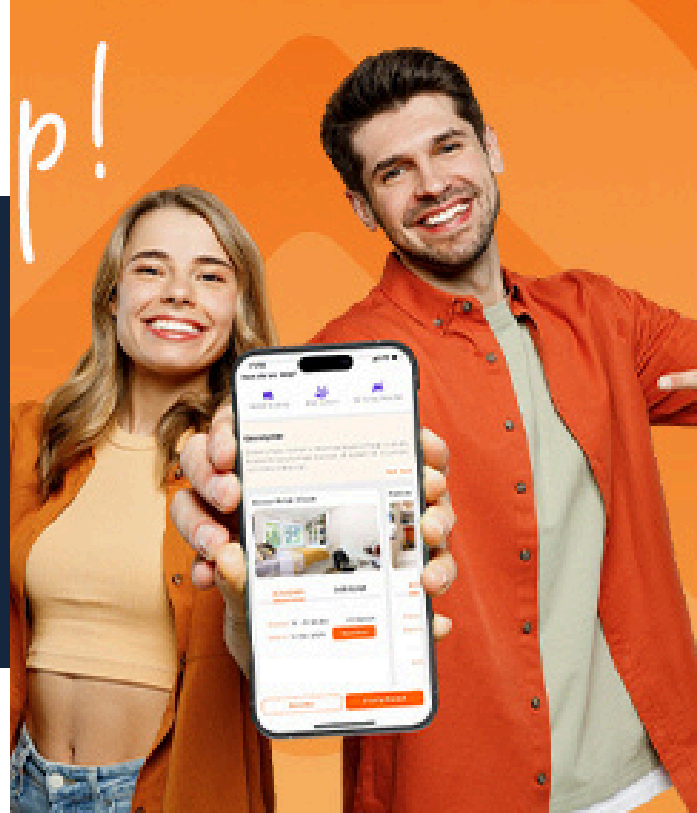


LONDONIST CASE STUDY

londonist
DMC



ABOUT LONDONIST

Londonist DMC is a leading student accommodation agency offering both short- and long-term stays across London. With over 2000 residences in prime locations - from King's Cross to Spitalfields and Lewisham to Portobello - Londonist DMC provides students with comfortable, well-located housing options. Managing multiple sites and teams requires reliable IT systems to ensure smooth operations and seamless communication across locations.

THE BUSINESS CHALLENGES

Before partnering with Delta 365, Londonist DMC faced several IT and operational hurdles:

- Core IT team working remotely, requiring closer coordination for on-site support.
- Smooth operations dependent on effective resolution of technical problems.
- Infrastructure components identified for modernisation and upgrades
- Team members supporting IT needs while managing business operations.
- Need for reliable, expert IT support across multiple locations.

WHY LONDONIST CHOSE DELTA 365

Londonist DMC needed a trusted IT partner who could provide hands-on guidance for infrastructure upgrades, offer expert support across multiple student accommodation sites, and ensure timely resolutions to technical issues. Delta 365's reputation for professionalism, reliability, and friendly, approachable service made them the ideal choice.

HOW DELTA 365 RESPONDED

Delta 365 implemented a tailored IT support solution that combined remote management with on-site collaboration. They advised on infrastructure upgrades and guided the client through product selection while keeping budget considerations in mind. Technical maintenance improved significantly, recurring repair issues were reduced, and communication remained open, friendly, and professional throughout the process.

AT A GLANCE

CHALLENGES

- Remote IT teams
- Infrastructure modernisation needed
- Multi-location complexities
- Issue resolution improvement

BENEFITS

- Stable IT Systems
- Reduced downtime
- Budget-friendly upgrades
- Expert support on demand



CLIENT BENEFITS

- Reduced downtime and smoother operations – systems run reliably, keeping business moving
- Rock-solid IT infrastructure – fewer maintenance issues, more stability across all locations
- Fast, budget-friendly upgrades – critical updates implemented quickly without breaking the bank
- Less pressure on staff – the team can focus on their actual jobs not IT headaches
- Expert support on demand – Delta 365 acts as an extension of team whenever needed
- Peace of mind – knowing your IT is in safe, professional, and friendly hands



“The Delta team has always been polite, approachable, and professional. Their support has made a real difference in keeping our operations smooth and reliable.

THE DELTA 365 DIFFERENCE

Delta 365 combines local expertise with a practical, hands-on approach to support multi-location businesses. Contact our team today to experience the same transformative results in IT support, telephone systems, commercial WiFi networks, and business mobile solutions. Call us on [020 4599 1365](tel:02045991365) or email info@delta365.co.uk